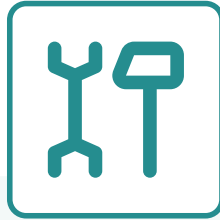


THIS IS HOW YOUR MACHINE ORDER WORKS...



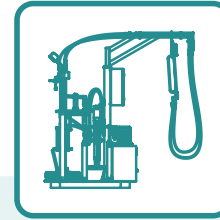
Quote

- Please send us the technical data sheet of your adhesive or sealant, as well as the packaging sizes, via email or through the inquiry form on our website.
- Based on this information, we will create a preliminary offer for you.
- We will conduct a detailed discussion of your application via video conference.
- After this discussion, we will present to you a final, orderable offer.



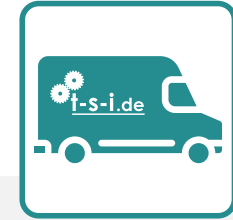
Production

- The standard delivery time for our mixing and dosing systems is 1-10 weeks.
- Please prepare a material set to be delivered to us latest 1-2 weeks before the completion of the system.
- We test and commission the system at our facility using your provided material.



Commissioning

- You can pick up the finished system along with the remaining material from us, or we can organize the transport for you.
- The commissioning will be carried out by a service technician from t-s-i.de at your site.
- Following the commissioning, we offer operator training and, if needed, maintenance instruction.



Service

- We offer regular maintenance to ensure the upkeep and increased availability of your system. You are also welcome to enter an individual maintenance contract with us.
- We are always available for any questions or issues, from phone consultations and remote TeamViewer help to on-site technician visits.
- We ensure a smooth supply of spare parts and consumables. These can be ordered in our online shop or also via email or phone.